

**Addendum**  
**to the**  
**Master Articulation Agreement**  
**by and between**  
**Ohio University and Belmont College**

This Addendum to the Master Articulation Agreement (“Addendum”) is entered into on July 1, 2025 (the “Effective Date”) by Ohio University (“University”), with an address of Athens, OH 45701; and Belmont College (“College”), with an address of 68094 Hammond Rd., St. Clairsville, OH 43950, collectively referred to as the “Parties.”

**WHEREAS**, University and College entered into a Master Articulation Agreement effective July 1, 2018 (“Agreement”);

**WHEREAS**, the Parties wish to supplement the Agreement to allow for students of the College to be eligible for articulated course credits at University; and


**WHEREAS**, the terms contained in this Addendum are specific to the degree program at each institution as set forth below.

**NOW, THEREFORE**, in consideration of the promises and mutual covenants contained in this Agreement, and of other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

1. Degree Program(s).
  - a. College: **Completed associate degree or 60 semester hours** (“College Degree Program”)
  - b. University: **Bachelor of Applied Science, Customer Service Leadership major** (“University Degree Program”)
2. Term. This Addendum will commence on July 1, 2025 and terminate on June 30, 2027.
3. The University Degree Program will be delivered in the following modality(ies): Online course offerings.
4. The College Degree Program is accredited by the following accrediting body/program certification: Higher Learning Commission.
5. Designated representatives from each institution will confer annually to review this Addendum as necessary, based on curriculum changes. Articulation courses may be added or removed from the articulation table at that time.
6. This Addendum defines a pathway by which a student could articulate the College Degree Program into the University Degree Program. Due to individual student factors, including but not limited to part-time or full-time status, need for developmental coursework, scheduling and availability of courses, all students may not be able to complete the listed pathway in the time projected. This Addendum does not guarantee the completion of a baccalaureate in four years, or in two years beyond the associate degree level.

**SIGNATURES**

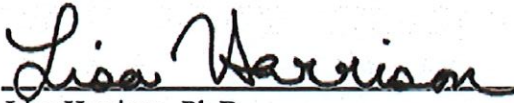
By signing below, each party acknowledges its agreement with the terms and conditions of this Agreement and each signatory represents and warrants that he/she is authorized to sign on behalf of and bind his/her party to all of the terms and conditions of this Agreement as of the Effective Date.



Donald J. Leo, Ph.D.  
Ohio University, Executive Vice President and Provost

5/19/2025

[date]



Lisa Harrison, Ph.D.  
Ohio University, Dean, Patton College of Education

05/02/2025

[date]

Donald Brown

Donald Brown  
Ohio University, Program Coordinator, Department of Human and Consumer Sciences

5/2/2025

[date]



Paul Gasparro, Ed.D.  
Belmont College, President

7-18-25

[date]

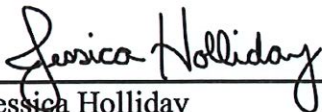


Dr. Carrie White  
Belmont College, Vice President of Academic Affairs and CAO

7-18-25

[date]

Approved as to form:



Jessica Holliday  
Ohio University, Director of Articulation and Credit Services

4/14/2025

[date]



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## Belmont College – Ohio University Plan

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### Customer Service Leadership Pathway

The Customer Service Leadership pathway leads to a Bachelor of Applied Science: Customer Service Leadership major. This is an ideal degree to help further advance your education and advance your career. This degree can provide advancement opportunities in many different fields such as hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology. Students have also used this degree as a stepping-stone into graduate programs. This degree focuses on employer-to-customer and employee-to-employee relationships. The key customer service leadership concepts such as empathy, emotional intelligence, communication, and awareness are applied in a variety of industries.

#### Online Convenience. Ohio University Quality.

- A flexible degree that allows students to attend full-time or part-time.
- Competitively priced OHIO Online rates.
- Quality online courses with concepts that can be applied to diverse work settings.

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### Admission Requirements

- No additional requirements beyond University admission requirements for freshman or transfer admission.
- Transfer applicants must have a cumulative grade-point average of 2.0 or higher from all institutions previously attended to be considered for admission.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended. If you have completed fewer than 20 semester hours or 30 quarter hours of university or college coursework, you must also submit your high school transcript for evaluation.

#### Application Information

Apply online [enroll.ohio.edu](http://enroll.ohio.edu)

Students can complete this program through OHIO Online

#### Submit all college-level transcripts to:

Undergraduate Admissions  
Ohio University  
Chubb Hall 120  
1 Ohio University Drive  
Athens, OH 45701

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### Ohio University Contact Information

#### Undergraduate Admissions

740.593.4100

E-mail general questions to

[transfer@ohio.edu](mailto:transfer@ohio.edu)

For more information visit [www.ohio.edu/belmont](http://www.ohio.edu/belmont)

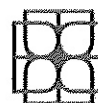
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**OHIO**  
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Undergraduate Admissions  
Chubb Hall 120  
1 Ohio University Drive  
Athens OH 45701-2979

T: 740.593.4100  
[www.ohio.edu](http://www.ohio.edu)



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## Degree Requirements

To qualify for the Bachelor of Applied Science, Customer Service Leadership major, a student must have completed all Ohio University graduation requirements: general education, College, major, minor, and residency. Students must earn a minimum of 30 semester hours of Ohio University credit, complete a minimum of 50% of the major course requirements at Ohio University, and complete a minimum of 120 total semester hours for graduation with a 2.0 GPA (elective hours may be required).

## Ohio University BRICKS General Education Requirements

BRICKS is Ohio University's general education program, and requirements must be fulfilled by all baccalaureate degree students. BRICKS includes a minimum of 38 credit hours across five categories: Foundations, Pillars, Arches, Bridges, and Capstone. Courses used to satisfy BRICKS requirements may be completed through Belmont College or OHIO Online. The table below lists Belmont College courses that have direct course equivalencies at Ohio University which meet BRICKS requirements. General education courses that may also satisfy program requirements are inside brackets. HIST courses marked with an asterisk (\*) will automatically equate to HIST 1320 and/or HIST 1330, but may instead equate to HIST 1210 and/or HIST 1220. Work with your academic advisor to make adjustments as necessary.

OHIO BRICKS Requirement	Belmont College Course Numbers
<b>FOUNDATIONS</b>	Take one course from each listed category
Written Communication	ENG 1110, ENG 1111
Advanced Writing	ENG 1120, ENG 1125
Quantitative Reasoning	MAT 1120, MAT 1121, MAT 1130, MAT 1131, MAT 1140, MAT 1150, MAT 2112, MAT 2122; PHL 2110
Intercultural Explorations	ANT 2110; HIS 1112*
<b>PILLARS</b>	Take one course from each listed category (minimum 3 credits each)
Humanities: Texts and Contexts	ENG 2110, ENG 2112, ENG 2120, ENG 2122; HIS 1110*, HIS 1112*; PHL 2120, PHL 2130
Humanities: Arts	ART 2110; MUS 2110
Natural Sciences	BIO 1110, BIO 1120, BIO 2110, BIO 2120; CHM 1110, CHM 1112; GEO 1110; PHY 1110
Social or Behavioral Sciences	ECN 1110, ECN 1120; HIS 1110*, HIS 1112*, HIS 2110, HIS 2112; POL 2110; PSY 1120; SOC 1110
<b>ARCHES</b>	Take one course from each listed category (minimum 3 credits each)
Constructed World	MAT 2110, MAT 2120
Natural World	BIO 2112; PHY 1112
Connected World	ANT 2110; EDU 1120, EDU 2280; PSY 1140, PSY 2110; SOC 1120, SOC 2150
<b>BRIDGES</b>	Take one course from each listed category (minimum 1 credit each)
Speaking and Listening	COM 1115, COM 1120
Ethics and Reasoning	CJT 2261; COM 1115, COM 1120
Diversity and Practice	COM 1115, COM 1120
Learning and Doing	
<b>CAPSTONE</b>	Minimum 2 credits (no current equivalencies)

### BRICKS and the Ohio Transfer 36 or Prior Degree Completion

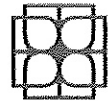
Students who complete the minimum requirements of the Ohio Transfer 36 (OT36, formerly the Ohio Transfer Module), an Associate of Arts (AA), Associate of Science (AS), or bachelor's degree from an accredited institution\* prior to enrollment in a degree-seeking program at Ohio University will receive transfer credit equivalent to fulfilling Ohio University's BRICKS general education requirements in Foundations (excluding the Advanced Writing component, which requires completion of an equivalent course), Pillars, and Arches. Students who have not completed the OT36 or an approved degree will have their courses evaluated individually to determine appropriate general education requirement fulfillment. \*Institutions must be accredited by regional accrediting commissions recognized by the Council on Higher Education Accreditation (CHEA) to qualify.



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## Customer Service Major Courses

Choose no more than 3 total courses at Belmont College

### Customer Service Core

Complete all of the following courses through OHIO Online with a 2.0 or better overall GPA

General education requirement courses that may also satisfy program requirements are inside brackets.

OHIO Course Name	OHIO Course Number	Belmont College Course Number
Families as Consumers in Global Communities	[CONS 2500]	
Human Resources for Customer Service Leadership Professionals	CONS 3100	
Principles of Customer Service	CONS 3250	
Writing in Human and Consumer Sciences	[CONS 3450J]	
Career Development for Customer Service Professionals	CONS 3890	
Internship: Customer Service Leadership	[CONS 4915]	
Leadership in Customer Service	[T3 4925]	

### Additional Requirements

Complete all of the following courses through Belmont College or OHIO Online

OHIO Course Name	OHIO Course Number	Belmont College Course Number
Diversity (choose two)	COMS 2060, COMS 3060, COMS 3250, COMS 3420, COMS 4100, EDCE 4400, INST 1011, ORG 3110, PSY 3440, SAM 3020	COM 1110
Leadership and Organization (choose two)	EDCE 4980, IHS 4200, MGT 2000, ORG 4040, ORG 4110, RHT 3620, RHT 4850, SAM 3020, [T3 4725]	BUS 2216
Complete at least 30 hours at the 3000- or 4000- level	Work with Academic Advisor for appropriate course selection	

### Disclaimer:

The information on this guide is based on the catalog requirements posted in the 2025-2026 Ohio University catalog and related Belmont College equivalents as of the Last Updated date. All information is subject to change without notice. Students must complete a minimum of 120 total semester hours, are responsible for tracking their degree completion on their DARS, and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with an advisor to discuss course selection based on offered options.

Last Updated: 7/14/2025



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