



BELMONT COLLEGE

Belmont College Medical Assisting and Phlebotomy Technician Education Program Commitment to Professional Behaviors

Students and faculty will treat each other with respect in the classroom, laboratories, social media, and clinical settings.

Recognize that every opinion is valuable

Express & receive feedback without making it personal

Stop collusion; direct the issue back to the owner

Practice authentic listening encourage discussion of ideas and issues, not people

Civility and caring

Trust in yourself and others

Incivility is described as lack of respect for others and/or an intentional behavior aimed at ***disrupting or interfering with the teaching and learning processes of others***. Acts of incivility include annoyances that disrupt learning (e.g., tardiness, use of cell phone during class); acts of distraction (e.g., distracting side conversations or unwanted and irrelevant commentaries); acts of intimidation (e.g., unwillingness to work with peers, the instructor is taunted with poor teaching evaluations); and not going through the chain of command when the student has a concern. Any of these actions will not be tolerated in the Belmont College Medical Assisting and Phlebotomy programs.

Student incivility, emphasizing that misconduct erodes professional practice standards, tarnishes the image of the academic community, and compromises the quality of health care delivery. Some study results indicate students who participate in classroom incivility behavior should not be allowed to join the medical assisting workforce, noting they will be even less compelled to exhibit restraint in their interactions with colleagues, managers, and patients (Robertson, 2012).

I acknowledge that I am accountable for my own actions. I will not participate in inappropriate or unprofessional behavior while in person or through text messaging, emailing or social media.

Student's PRINTED Name _____

Student's Signature and Date _____